

Limited Warranty

OptiClean Negative Air Machine and Scrubber

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a CAC/BDP dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For additional help, contact: CAC/BDP, Consumer Relations, Phone 1-888-695-1488.

Retain this document for your records.

Model Number _____ Serial Number _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

CAC/BDP (Company) warrants this product against failure due to defect in materials or workmanship under normal use and maintenance for a period of **one year**. All warranty periods begin on the date of original purchase. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

The product includes a HEPA filter, which traps up to 99.97% of particles larger than .3 microns in diameter. The Company cannot guarantee that it will trap 100% of all COVID-19 or other contaminants interacting with the filter larger than .3 microns. In addition, current science indicates that while COVID-19 is smaller than .3 microns, COVID-19 often travels in biological aerosols ranging from .5 - 3 microns. While COVID-19 will regularly be trapped by the HEPA filter when traveling on these particles, some isolated COVID-19 particles could be smaller than .3 and therefore more likely to pass through the filter.

LEGAL REMEDIES: The owner must notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

WARRANTY CONDITIONS:

1. The warranty applies only to products of their original owner.
2. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
3. Carrier reserves the right to require the return, transportation charges prepaid by customer, of any and all parts or components claimed to be defective.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

(SEE OTHER SIDE FOR EXCLUSIONS)

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Damage due to improper service or lack of proper maintenance.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the Operation and Maintenance manual, including filter cleaning and/or replacement.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever.
11. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.

Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.